

City of Plano Employee Suggestion Box Responses December 2018 – January 2019

The Employee Suggestion Box is a tool for suggesting improvements to City procedures, processes and practices. I value this tool as one of the ways you can communicate directly with me and encourage you to come up with new and better ways of doing things. Please email your suggestions to empsugbox@plano.gov.

My goal is to respond to your suggestions within 30 to 60 days. If you don't want to use the suggestion box, please share your ideas for improvement with your supervisor. Some departments have their own suggestion programs which can also be used and might be a better outlet for department-specific suggestions.

Also, suggestions regarding employment law and employee benefits are best handled if you contact Human Resources (H/R) directly. That way, your legal and benefits concerns can be fielded in a timelier manner and viable suggestions can be logged for consideration at the City's next Risk Pool Trustees meeting.

You can search previous employee suggestions at any time by using the search function of teamplano.us. Responses to similar suggestions made in the past might provide you with immediate answers and insight.

Below are responses to suggestions I recently received.



Going east on 15th Street downtown is two lanes until the Dart rail is reached. A little before that, white arrows on the cobblestones show that only the through traffic may use the left lane and folks in the right lane must turn right immediately after crossing the Dart rail.

I think it would be helpful to erect a sign post at the corner of the old 7/11 that shows the lane arrows. People would see the sign way ahead of time. Every single week day there are people in the far right lane who do not see the turn only on the street until they are almost on top of it. Then they want to move to the right lane to continue straight. Some people let them in and some people don't. Other times the left lane is backed up to Municipal Court because these people know that that lane is the through lane.

RESPONSE:

Thank you for your observation and good suggestion. Although the existing right-turn only sign between the two existing right-turn only pavement markings is technically correct, advance notification would be desirable. Therefore, we will be adding a "Thru Traffic Merge Left" sign and another right-turn only pavement marking arrow on 15th Street near the old 7-11 location at Avenue I.

I have a suggestion before we move into spring and summer. Could the air conditioning at the Municipal Center be a bit less intense when the weather gets warmer again? Last summer most of the people in my department had to wear sweaters all day, and I had to stand outside every couple hours to "thaw." My fingers

were numb. Keeping a building this cold in the Texas heat has to be costing the city quite a bit as well, and turning it up a few degrees would save money.

RESPONSE:

Thank you for your suggestion. The [City Energy Policy](#) (policy 403.000) has set-points for all City buildings (cooling not less than 74 degrees and heating not more than 70 degrees) that fall within Texas Health and American Society of Heating, Refrigeration, and Air-conditioning Engineers guidelines for comfort of approximately 80% of the population. That means that for those set-points, most individuals will be comfortable but some individuals might perceive the temperature as cool while others might perceive the same temperature as warm. The Municipal Center, like all buildings, has many factors that can affect temperature perception for individuals (near a doorway, air vent, window, heat generating piece of equipment, etc.) Please check with your supervisor to confirm there is a consensus for the temperature of your work space, and then feel free to contact Facilities Maintenance (x-5514 or x-5513) to ask for an adjustment to the temperature. If after doing so, the temperature is still too cool for you, wearing a sweater or taking a break outside are appropriate actions and well within reason. The City Energy Policy allows personal fans (rated at 0.5 amps or less) for individuals who feel the temperature is too warm.

***All employees participate in management of the City and are responsible for ensuring quality service.
Thank you for making Plano the City of Excellence!***